Jurisdiction L (JL)
Delaware, District of Columbia, Maryland, New Jersey, and Pennsylvania as well as Arlington and Fairfax counties in Virginia, and the cities of Alexandria, Fairfax, and Falls Church in Virginia for Part B services only
Novitas Solutions
Medicare Administrative Contractor

Jurisdiction H (JH)
Arkansas, Colorado, Louisiana, Mississippi, New Mexico, Oklahoma, Texas, and includes Indian Health Service (IHS) and Veterans Affairs (VA) nationally

Education
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Provider Enrollment
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Novitasphere Portal
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Features and Functionality

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Self-Service Tools
Fee Schedules

www.novitas-solutions.com

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Customer Contact Center
1-855-252-8782
Monday – Friday 8 a.m. – 4 p.m. ET/CT/MT
Phone numbers and mailing addresses

Electronic Mailing List
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Assistance is available!

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• PECOS

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Additional Help
Welcome to Medicare
Tools Center
Fee Schedules

Contact Us
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Customer Contact Center
Customer Service 1-888-664-4112
Provider Enrollment 1-888-845-8614
SPOT Help Desk 1-855-416-4199
IVR 1-877-602-8816
EDI 1-888-670-0940
Monday – Friday 8 a.m. – 4 p.m. ET/CT

Electronic Mailing List
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Provider Resources

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- Enrollment Process

Noridian Medicare Portal (NMP)
- Portal Enrollment
- Features and Functionality

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- Claim Submission and Billing Resources

Additional Help
- New Provider Tools
- Fee Schedules
Noridian Medicare Administrative Contractor

Jurisdiction F (JF)
Alaska, Arizona, Idaho, Montana, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming

www.med.noridianmedicare.com

Provider Resources
Assistance is available!

Education
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On-Demand Tutorials

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Noridian Medicare Portal (NMP)
Portal Enrollment
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Claim Submission and Billing Resources

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Contact Us
Get connected!

Customer Contact Center
1-877-908-8431
Monday – Friday 8 a.m. – 6 p.m. CT
Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

Social Media

www.med.noridianmedicare.com
Provider Resources
Assistance is available!

Education
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Provider Enrollment
Guides and Resources
Provider Enrollment Assistance Guide

WPS GHA Portal
Portal Registration
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Claims and Billing
Guides and Resources

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Contact Us
Get connected!

Customer Contact Center
1-866-518-3285
Monday – Friday 7 a.m. – 5 p.m. CT
Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

Social Media

www.wps.gha.com
Provider Resources
Assistance is available!

Education
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Encore Presentations

Provider Enrollment
Guides and Resources
Provider Enrollment Assistance Guide

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Portal Registration
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Guides and Resources

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Contact Us
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Customer Contact Center
1-866-234-7331
Monday – Friday 8 a.m. – 5 p.m. ET
Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

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www.wps.gha.com
Palmetto GBA
Medicare Administrative Contractor

Jurisdiction J (JJ)
Alabama, Georgia and Tennessee

www.palmettogba.com/jjb

Provider Resources
Assistance is available!

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Customer Contact Center
1-877-567-7271
Monday – Friday 8 a.m. – 6 p.m. ET
Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

Social Media
YouTube
LinkedIn
Twitter
Facebook
Palmetto GBA
Medicare Administrative Contractor

Jurisdiction M (JM)
North Carolina, South Carolina, Virginia and West Virginia

www.palmettogba.com/jmb

Provider Resources
Assistance is available!

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Contact Us
Get connected!

Customer Contact Center
1-855-696-0705
Monday – Friday 8:00 a.m. – 4:30 p.m. ET
Phone numbers and mailing addresses

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www.palmettogba.com/jmb
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Customer Contact Center
Customer Service  1-866-279-9558
IVR  1-866-290-4036
Monday – Friday 8 a.m. – 5 p.m. ET

Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

Social Media

www.cgsmedicare.com
National Government Services, Inc.
Medicare Administrative Contractor

Jurisdiction K (JK)
Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island and Vermont

Provider Resources
Assistance is available!

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Customer Contact Center
Customer Service 1-866-837-0241
IVR 1-877-869-6504
Monday – Friday 8 a.m. – 4 p.m. ET
Phone numbers and mailing addresses

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Contact Us

Customer Contact Center
Customer Service 1-866-234-7340
IVR 1-877-908-9499
Monday – Friday 8 a.m. – 4 p.m. CT
Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

Social Media

www.NGSMedicare.com
Palmetto GBA
Railroad Retirement Board
Specialty Medicare Administrative Contractor

Railroad Medicare
Nationwide

www.palmettogba.com/rr

Provider Resources
Assistance is available!

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Self-Service Tools
Fee Schedules

Contact Us
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Customer Contact Center
Customer Service 1-888-355-9165
Monday – Friday 8:30 a.m. – 4:30 p.m. ET/CT/MT
Monday – Friday 8:00 a.m. – 4:00 p.m. PT
IVR 1-877-288-7600
Phone numbers and mailing addresses

Electronic Mailing List
Latest news and updates

Social Media

www.palmettogba.com/rr