

ITVF
International Table Volleyball Federation

General Privacy Notice

ITVF is a data controller and takes your privacy seriously and understands the importance of maintaining the confidentiality of your personal data and other information stored about you.

ITVF is committed, in the course of its activities and in compliance with applicable data protection laws, to ensure the confidentiality, integrity and availability of your personal data, as well as to respect your privacy.

The commitments described in this general Privacy Notice (the “**Privacy Notice**”) fulfil the values, the principles of action and behaviour of ITVF and are established in compliance with applicable Swiss and European laws.

1 WHAT THIS PRIVACY NOTICE COVERS

This Privacy Notice applies to ITVF's processing of your personal data when you visit and use any ITVF website, app or service which links to this Privacy Notice. This means information that identifies you personally such as your name, location, photo and contact details or data that can be linked with such information in order to identify you directly or indirectly. We refer to these websites, apps, social media profiles and pages and services in this Privacy Notice, collectively the “**ITVF Platforms**”.

This Privacy Notice also covers ITVF's collecting and processing of any personal data that ITVF's business partners share with ITVF.

2 THE PERSONAL DATA WE COLLECT FROM YOU

ITVF collects and processes personal data in respect of your use of and interactions with the ITVF Platforms in order to provide you with a service, to respond to you and to publish and share information plus documents related to table volleyball. “Personal data” means any information that may be linked directly or indirectly to you as an individual. The types of Personal Data we may collect and process vary from ITVF Platform to ITVF Platform but can be summarised as follows:

Personal data we collect:

*(i) **Identity Data** includes first name, maiden name, last name, username or similar identifier, title, date of birth, gender and ID number.*

*(ii) **Contact Data** includes billing address, delivery address, email address and telephone numbers.*

*(iii) **Financial Data** includes bank account and payment card details.*

*(iv) **Transaction Data** includes details about payments to and from you and other transaction details that are connected to, among others, payment of entry fees, prize money, tickets, etc..*

*(v) **Technical Data** includes internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access ITVF Platforms.*

(vi) **Profile Data** includes your username and password, purchases or orders made by you, your interests, preferences, feedback and survey responses.

(vii) **Usage Data** includes information about how you use ITVF Platforms.

(viii) **Marketing and Communications Data** includes your preferences in receiving marketing from us and our third parties and your communication preferences.

(ix) **Cookie and Device Data.** Details can be found in Section 10.

(x) **Other.** Other information you may provide to us, for example photographs, competition entries.

3 HOW WE COLLECT YOUR PERSONAL DATA

We collect your personal data in a number of ways as described below.

Information you give to us directly:

We collect information on you where you:

(i) register an account with us or log in and make changes to your online account;

(ii) register to receive marketing communications from us;

(iii) purchase products or service or tickets from us;

(iv) register for one of our competitions;

(v) interact with our social media profiles; and

(vi) contact us (including over the phone, or via email, post, live chat or social media messaging).

Personal data we collect from third parties:

We collect information on you from third parties, such as national table volleyball associations, clubs, leagues, similar national or international organizations, ITVF's commercial and media partners, TEQBALL Group members and ITVF suppliers, where you:

(i) have a contract in place with such third parties which requires the transfer of your personal data to us; and/or

(ii) register through such third parties to receive marketing communications from us.

Personal data we collect automatically:

ITVF also automatically receives and records non-sensitive information on its technical infrastructure logs about your computer when you visit ITVF Platforms, regardless of whether you have registered for an account or not by just browsing our servers. ITVF may collect, including but not limited to, your Web browser software, your internet protocol (IP) address which identifies Your computer, ITVF's cookies, the

referring website and the page you requested. ITVF may also collect information about your location, and your online activity on the ITVF Platforms. Please refer to Section 10 for more details in relation to our use of cookies.

4 HOW DO WE USE YOUR PERSONAL DATA

The personal data we hold on you will be used in a number of ways depending on the ITVF Platform as explained below. Under data protection laws we have to have a lawful basis for processing your personal data. We have indicated the lawful basis we rely on below in the headings.

Where we rely on legitimate interest as this lawful basis, our legitimate interest is necessary for promoting our business, improving the services we offer to you and your experience when you interact with us, and ensuring effective operational management and internal administration of our business and the exercise of our rights.

To fulfil contracts

If you enter into a contract with us (for example to open an account in order to register for membership, purchase a product or to register for a table volleyball competition) we need to process personal data in order to fulfil the contract by providing the services, processing payments and corresponding in relation to the same. If you do not provide the information to us, we may not be able fulfil the contract and provide the products or services to you.

Where we have your consent

We ask for your consent to send you direct marketing communications relating to our events, new programs, ticketing sales periods, tournament information and other ITVF activities we run. You can choose to unsubscribe at any time as explained in ‘your rights’ below. In some limited circumstances, we do not need to obtain your consent for marketing as explained in the legitimate interest section below.

Where we have a legal obligation

To protect, investigate, deter and report fraudulent, unauthorized or illegal activity. Where you are wishing to pay for entry fees or tickets for our events with credit/debit card, the prevention of credit card fraud and the retention of certain payment details to enable refunds and for financial record keeping requirements.

We are also under legal obligations in respect of health and safety, ensuring that individuals who have been banned do not attend events and other integrity in sport requirements. This may involve the processing of personal data about you and the disclosure of information to the police, state authorities and other bodies where required by law.

Where we have a legitimate interest

We may process your personal data where it is necessary for our legitimate interests as a business in the following situations:

- Account management and record keeping and correspondence in relation to products and services you receive from us and in connection with your membership held with us.

- Fraud detection and checks.
- To respond to any enquiries, information requests or complaints you make to us or that are made about you.
- To inform you of upcoming events, promotions and community initiatives and communicate with you about these, where you have shown an interest.
- To send you marketing communications where we have a commercial relationship (for example where you pay us for tickets to an event or purchase items from our store) with you and you have not objected to receiving such communications from us.
- To contact you for your views and feedback on our events and activities.
- To assist with internal record keeping.
- To provide you with, and maintain the quality of, our website and to analyse the use of our website in order to help guide improvements.
- Profiling to enable better service and personalisation as explained in more detail below.
- To assist in the prevention of or detection of a crime or equivalent malpractice.
- To assist in the identification and prosecution of offenders.
- To monitor the security of ITVF events, activities.

We may also use aggregate anonymised information in order to help us develop our services and may provide such information to third parties. This information cannot identify you.

5 PERSONAL DATA SHARING AND DISCLOSURE

We may share your personal data with the parties set out below for the purposes set out above.

- With our other members of the TEQBALL Group¹ for internal reasons, primarily for business and operational purposes in line with this Privacy Notice.
- With external third parties who perform functions on our behalf and who also provide services to us, such as professional advisors, technology providers and hosting companies; advertising companies and

¹ TEQBALL Group: the members of the group include Teqball USA Limited Liability Company, a company registered in California, USA at the California Secretary of State under n° 201616710107, having its registered address at 10811 Washington Blvd, Culver City, CA 90232, California, USA, with VAT n° 81-3066064; Teqball Holding S.à r.l. (Luxembourg) [registered seat: 44 Avenue John F. Kennedy, L-1855 Luxembourg, LU; registered with RCS Luxembourg under n° B191050]; TEQBALL Kft. (Hungary) [registered seat: Expo tér 5-7., H-1101 Budapest, Hungary; registered with the Budapest Metropolitan Court under n° 01-09-174699]; Teqsports Kft. (Hungary) [registered seat: Expo tér 5-7., H-1101 Budapest, Hungary; registered with the Budapest-Capital Regional Court under n° 01-09-371772]; Teqball International Ltd. (Ireland) [registered seat: 16/17 College Green D02 V078 Dublin 2, Ireland; registry n° 556927]; Teqball Ltd. (UK) [registered seat: 5th Floor 167 - 169 Great Portland Street, London, England, W1W 5PF; registry n° 08503971].

exchanges; analytics companies; payment providers; fraud and credit checking companies. These third parties comply with similar and equally stringent undertakings of privacy and confidentiality.

- With external third-party data services; who help up to segment and understand our audience by providing additional information.
- With external third-party platforms and advertisers (such as Facebook or Google) to help us identify customers similar to our audience or to serve relevant adverts and content to you on third party websites. The information shared with these advertisers is pseudonymised to protect your personal data.
- With external third parties who are independent data controllers such as ITVF Recognized Members that participate in ITVF events and activities and venues used for ITVF events and activities.
- With police and state authorities in particular to carry out security or administrative controls in relation to venues or events You have requested access to.
- With external third parties, where ITVF finds that it is necessary, as determined in ITVF's sole discretion, to investigate, prevent or take action regarding illegal activities, suspected fraud, emergency situations involving potential threats to the physical safety of any persons, violations of contractual obligations or as otherwise required by law.
- Certain third parties pursuant to court orders or warrants.
- To third parties where you give us express permission to share your personal data in the course of your relationship with us from time to time.

ITVF will not sell, rent or transfer your personal data to third parties without your consent and for reasons other consistent with the purpose for which the data were originally collected or for other purposes authorized by law.

6 TRANSFER OF PERSONAL DATA

Your personal data is generally stored within the EEA but in limited circumstances may be transferred to suppliers located in the US or within territories that are not within the EEA due to e.g. one of our Recognized Members located in the relevant non-EEA country. Where ITVF transfer your personal data from within the EEA to a country outside the EEA, we ensure adequate security measures are in place to offer equivalent protection as your personal data would receive within the EEA and in compliance with applicable data protection law. We have in place EU Model Contractual Clauses as an adequate safeguard for transfers outside the EEA. For further details on how we safeguard your personal data transferred outside the EEA (including how to obtain a copy of such safeguards) contact us using the details set out in Section 15 below.

7 DATA RETENTION AND ARCHIVING

Personal data processed by ITVF will be retained only for as long as is necessary to fulfil the purposes outlined above in this Privacy Notice. This will generally (but not in all cases) be for the duration of time where you utilise our services, to comply with our legal obligations or to protect ITVF's rights. When determining the relevant retention periods for your personal data, we will take into account factors including:

- our contractual obligations and rights in relation to the personal data involved;

- legal obligation(s) under applicable law to retain data for a certain period of time;
- statute of limitations under applicable law(s) which is the period during which contractual claims could be brought, being 10 years in Switzerland;
- our legitimate interests where we have carried out balancing tests;
- (potential) disputes;
- guidelines issued by relevant data protection authorities;
- to support sports history and archival for such purposes.

8 YOUR RIGHTS

By law, you have a number of rights (subject to certain conditions) when it comes to your personal data. Further information and advice about your rights can be obtained from the data protection regulator in your country.

Rights	What does this mean?
Your right to object to processing	You have the right to object to certain types of processing, including processing for direct marketing (i.e. if you no longer want to be contacted with potential offers or opportunities). Unsubscribing from newsletters and e-mail marketing communications can most easily be done by clicking on the unsubscribe link at the bottom of any e-mail newsletter we have sent to you or, alternatively, by modifying your account settings and preferences.
Your right to be informed	You have the right to be provided with clear, transparent and easily understandable information about how we use your personal data and your rights. This is why we are providing you with the information in this Privacy Notice.
Your right to Access your personal data	You have the right to obtain access to your personal data (if ITVF is processing it), and certain other information (similar to that provided in this Privacy Notice). This is so you are aware and can check that we are using your personal data in accordance with data protection law.
Your right to Update and Rectification	You are entitled to have your personal data corrected if it is inaccurate or incomplete. You are generally able to review, correct or update your personal data at any time by accessing your

	account on the ITVF Platform where it has been created. However, you may choose to send us a written request to do so on your behalf at any time.
The right to erasure	This is also known as ‘the right to be forgotten’ and, in simple terms, enables you to request the deletion or removal of your personal data where there is no compelling reason for ITVF to keep using it. This is not a general right to erasure, there are exceptions. You are generally able to delete your personal data at any time by accessing your account on the ITVF Platform where it was created. However, you may choose to send us a written request to do so on your behalf at any time.
Your right to restrict processing	You have rights to ‘block’ or suppress further use of your personal data. When processing is restricted, ITVF can still store your personal data, but will not use it further. We keep lists of people who have asked for further use of their personal data to be ‘blocked’ to make sure the restriction is respected in future.
Your right to data portability	You have rights to obtain and reuse your personal data for your own purposes across different services.
Your right to lodge a complaint	You have the right to lodge a complaint about the way ITVF handle or process your personal data with your national data protection regulator by contacting the applicable data protection regulator directly.
Your right to withdraw consent	If you have given ITVF your consent to anything we do with your personal data, you have the right to withdraw your consent at any time (although if you do so, it does not mean that anything we have done with your personal data with your consent up to that point is unlawful). This includes your right to withdraw consent to us using your personal data for marketing purposes.

To exercise any other of these rights, you can contact us in writing (including via email or regular mail) on the details below. Please note that we may require to receive a proof of your identity before we can respond to your request.

Email: privacy@tablevolleyball.com

We usually act on requests and provide information free of charge, but may charge a reasonable fee to cover our administrative costs of providing the information for:

- baseless or excessive/repeated requests, or
- further copies of the same information.

ITVF may refuse, restrict or defer the provision of information where ITVF has the right to do so under current data protection legislation.

Please consider your request responsibly before submitting it. We will respond as soon as we can. Generally, this will be within one month from when we receive your request but, if the request is going to take longer to deal with, we will come back to you and let you know.

9 DATA SECURITY

We want you to feel confident about using the ITVF Platforms. Therefore, ITVF defines and implements the reasonable technical and organizational measures necessary to maintain the security of personal data, according to the nature of the personal data processed and the circumstances of the processing, with the objective of avoiding (in the realm of the possible and having regard to the state of the art) non-authorized processing or access, alteration or loss (to ensure confidentiality, integrity and availability respectively).

ITVF uses industry standard SSL encryption to protect data transmissions. If You communicate with ITVF otherwise than via ITVF Platforms (e.g. by e-mail), You should however note that the secrecy of Internet is uncertain. By sending sensitive or confidential e-mail messages or information which are not encrypted, you accept the risk of such uncertainty and possible lack of confidentiality over the Internet.

Identity theft and the practice currently known as “phishing” are of great concern to ITVF. Safeguarding information to help protect You from identity theft is a great concern. ITVF do not and will not, at any time, request your credit card information, your account ID, login password or national identification numbers in a non-secure or unsolicited e-mail or telephone communication.

10 COOKIES

Cookies are text files that are placed on your computer and may be used to store your information. ITVF use cookies to provide you with content specific to your interests and track your use of ITVF Platforms. You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of the ITVF Platforms may become inaccessible or not function properly.

10.I. What is a cookie?

Cookies are text files that may – depending on your settings – be stored on the hard drive of your device (be it a computer, tablet, mobile phone or any other device that can access the internet) when you visit a website or click on an advertisement. Cookies are used to identify the device on which they are saved and are operational for a limited period of time.

10.II. Why do we use cookies?

There are five different types of cookie that may be saved on your device while browsing the ITVF Platforms. The intended purpose of each is described below.

10.II.1. Essential cookies

Essential cookies help make the ITVF Platforms work by enabling basic functions required to navigate the website, access secure areas, authenticate logins and use contact forms, as well as other enhanced functionalities. This type of cookie cannot be disabled. You can set your browser to block or alert you to them, but if you block their use some parts of the ITVF Platforms will not work.

10.II.2. Session cookies

Session cookies allow the ITVF Platforms to link your actions during a particular browser session. These cookies expire each time you close your browser and do not remain on your device afterwards.

10.II.3. Persistent cookies

Persistent cookies are stored on your device in between browser sessions. They are used to remember your preferences or actions across ITVF Platforms, such as items you have viewed and added to your basket when browsing the ITVF store. These cookies remain on your device until they expire or you delete them.

10.II.4. Performance cookies

Performance cookies allow us to count visits and traffic sources, so we can measure and improve the performance of the ITVF Platforms. They help us know which pages are the most and least popular, and show us how visitors move around the site. All information these cookies collect is aggregated and therefore anonymous and used only to improve how the ITVF Platforms work. If you do not allow these cookies we will not know when you have visited ITVF Platforms and will not be able to monitor their performance.

10.II.5. Targeting cookies

Targeting cookies may be sent through the ITVF Platforms by our advertising partners, to help them build a profile of your interests and show you relevant adverts on other sites. They do not store directly personal information but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

10.III. What are tracking pixels?

In addition to the five types of cookie described above, the ITVF Platforms may use so-called tracking pixels to monitor the effectiveness of various elements of the ITVF Platforms (including advertising elements). Tracking pixels are very small 1x1 pixel images integrated into the code of the ITVF Platforms.

When you visit ITVF Platforms, tracking pixels send a limited amount of information to the pixel server. This information is used only for statistical purposes in relation to (i) the number of different users of the ITVF Platforms; (ii) the number and type of pages visited; and (iii) the effectiveness of advertising strategies. The information collected may include, for example, match locations browsed, match dates browsed, ticket categories browsed, your browser language, your IP address and your location data (for example, country of residency).

10.IV. The cookies and tracking pixels we use

The list available here provides more information about the cookies and tracking pixels we use and why.

1st party cookies:

- .AspNetCore.Session Authentication session cookie Tablevolleyball.com

3rd party cookies:

- CF_AppSession Security session cookie CloudFlare
- CF_Authorization Security session cookie CloudFlare
- _ga User experience cookie Google
- ajs_anonymous_id CDN cookie ButterCMS
- ajs_anonymous_id CDN cookie ButterCMS

10.V. Consent to use cookies or tracking pixels

We ask for your permission (consent) to place cookies, tracking pixels and any similar technologies on your device, except where these are essential for us to provide you with a service that you have requested.

10.VI. How do I manage cookies and tracking pixels?

10.VI.1. Adjusting your settings

If you wish to restrict or block the use of cookies in general, you can configure your browser to display a warning message each time a cookie is about to be stored, or you can block all cookies. You can also manually delete any cookies already sent through your browser. For information about how to do this, please refer to sections 2 and 3 below.

For ease of navigation, ITVF recommends that you accept cookies on ITVF Platforms and do not delete them. Otherwise, some of the features of the ITVF Platforms may not display or function properly.

10.VI.2. Adjusting your settings on different browsers

Cookie management varies from browser to browser. Use your browser's help menu to find out how to adjust your cookie settings, or click on the relevant link below:

- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Chrome](#)
- [Cookie settings in Safari](#)
- [Cookie settings in Firefox](#)

10.VI.3. Third-party cookies and how to block them

You can also block specific types of cookie without adjusting your browser settings.

a. Blocking audience-measuring cookies

Audience-measuring cookies have been placed on our site by Google Analytics. You can block these cookies by clicking on the deactivation link below, downloading the add-on and installing it on your browser. The add-on is compatible with Internet Explorer, Chrome, Firefox, Safari and Opera.

Google Analytics deactivation link: [Google Analytics Opt-out Browser Add-on](#)

Please note that the add-on will save a cookie on your device, but that cookie will be used only to prevent your browser from transmitting data to Google Analytics. For more information on deactivating Google Analytics and installing the browser add-on, click here: [Google Analytics opt-out browser add-on](#)

For more information on Google Analytics' Privacy Notice, click here: [Safeguarding your data](#)

b. Blocking social network cookies

To block cookies used by social networks (e.g. via sharing buttons), follow the instructions in the links below:

- [Facebook](#)
- [Twitter](#)
- [YouTube](#)

10.VI.4. Tracking pixels and how to block them

Blocking cookies will not automatically block tracking pixels from sending information to the pixel server. You can block this by setting your browser to be as restrictive as possible with external graphics, by adjusting your firewall settings and/or by using certain browser extensions. This may, however, restrict other functions.

11 PROFILING

We may use the personal data you provide to us via ITVF Platforms, alone or in combination with personal data you have provided to our advertising partners to better understand your interests so we can try to predict what other products, services and information you might be most interested in. We call this profiling. Profiling enables us to tailor our communications (both directly from us and via our advertisers) and those of our third parties to make them more relevant and interesting for you.

If you don't want us to do this you may opt-out here <http://www.networkadvertising.org/choices/>, or <http://www.aboutads.info/> or, for EU users only here: <http://youronlinechoices.eu/>.

Additionally, you may also opt-out of interest-based advertising by accessing the settings pages of our external advertisers:

- [Facebook](#)
- [Twitter](#)
- [Instagram](#)

We do not use your personal data to make automated decisions about you that may have legal or similarly significant effects on you with respect to the ITVF Platform (More, specific information on Sport Professionals, please refer to our [ITVF Sport Professional Privacy Notice](#). Further information about your rights is set out at Section 8.

12 CHILDREN'S PRIVACY

The protection of personal data of children and adolescents is of particular concern to ITVF. The ITVF Platforms and their content are not directed at children under the age of thirteen (13). ITVF recommends that parents discuss the use of the Internet and the provision of personal data on websites with their children before allowing minors between thirteen (13) and sixteen (16) to register.

ITVF will not knowingly collect personal data from or about children under thirteen (13) or knowingly allow minors between thirteen (13) and sixteen (16) to register as users without parental permission. If a parent or legal guardian becomes aware that his or her child under sixteen (16) has registered as a user without their consent, he or she should delete the relevant account or if this is not possible, inform ITVF immediately. If ITVF becomes aware that a child under thirteen (13) or between thirteen (13) and sixteen (16) but without parental permission has registered as a ITVF user, their access as a user will immediately be denied and their account deleted as quickly as possible (including all personal data associated with that account).

If you believe that ITVF might have any personal data from or about a child under thirteen (13), please notify ITVF in writing by email to privacy@tablevolleyball.com.

13 LINKS TO OTHER SITES

If any part of the ITVF Platforms link to other websites, those websites do not operate under this Privacy Notice. If you choose to visit an advertiser or click on another third-party link, you will be directed to that third party's website. We do not exercise control over third party websites and therefore recommend you examine the privacy statements posted on these other websites to understand their procedures for collecting, using and disclosing personal data.

14 CHANGES TO THIS PRIVACY NOTICE

The Privacy Notice is available at any time through the ITVF Platforms and may be amended from time to time. We shall place an updated version on the applicable page of the ITVF Platforms. The applicable ITVF Platform may also provide notices of changes to this Privacy Notice or other matters by displaying notices or links to notices to you generally on or within the ITVF Platforms.

You are responsible for regularly reviewing this Privacy Notice. ITVF reserves the right to change this Privacy Notice at any time without prior notice to you. We will however notify you where we have made significant changes and where we have a relationship with you.

15 CONTACT US

If you have any questions about this Privacy Notice, please contact us on the details below. If you are not satisfied with our response to a complaint you have made, or think we are not complying with data protection law, you can make a complaint to the data protection regulator in your country.

Email: privacy@tablevolleyball.com

© 2023 ITVF. All rights reserved.

Effective date: July 2023