



plugsurfing

Working Student (m/f) or mini-jobber (m/f) B2B Support

Plugsurfing is Europe's largest e-mobility service provider and a pioneer in payment solutions for electric car charging. Every day we manage over 120,000 charging points (POI) in our network. If you share our passion for enabling zero emission driving we would like you to join us as a Working Student to play a pivotal role in creating charging point networks in Europe and establishing tomorrow's mobility solutions. We shape the future of mobility and energy - and we want YOU to be a part of this!

Your tasks:

- Processing and answering all inquiries of our B2B partners in the B2B Helpdesk or via email
- Coordination and forwarding of cross-team enquiries
- Support and provision of all necessary information to solve problems
- User Stories and Bug Report
- regular checking of all open tickets in the B2B Helpdesk

Top reasons to work with us

Working in an international and cross-functional self-organising team with lots of empowerment and high level of responsibility and hands-on-mentality. You will have an exciting front row perspective on the development of global new generation IT solutions with a steep learning curve.

- We connect multiple of leading brands with thousands of customers
- As a first mover we are always open for innovation
- We are an international team with more than 40 employees in a relaxed and familiar atmosphere.
- If you wish, we can also support you with your Bachelor's or Master's thesis.
- Club Maté and cuddling sessions with our Office Dogs Mascha, Einstein and Zeus included

Your qualifications

- Enrolled student
- You have a high affinity for communication, problem solving and helpfulness
- Openness and a solution-oriented and proactive approach
- Quick learning skills
- Teamplayer
- Very good written and spoken knowledge of English and German

Interested?

Please send your application to jobs@plugsurfing.com with your contact details - We're looking forward to hearing from you!
