

PRIVACY & PERSONAL DATA PROTECTION TERMS

These Privacy & Personal Data Protection Terms ("Privacy Policy") are an integral part of the "Terms of Use" (available here: <https://www.teqball.com/en/terms-and-conditions>) and set out the terms on which we process your personal data as well as our privacy obligations to you.

I. Policy-Specific Definitions

In addition to the terms already defined in the "Terms of Use", data processing terms, whether or not they are capitalized, shall be defined as in the General Data Protection Regulation (EU Reg. n° Regulation (EU) 2016/679), or, where applicable, the California Consumer Privacy Act of 2018 (CCPA).

II. Data Processing Principles

We process your personal data in conformity with the following principles:

- 1) Lawfulness, fairness and transparency : in compliance with all the relevant laws, fairly and in a transparent manner
- 2) Purpose limitation : only for specified and legitimate purposes as described in this Privacy Policy
- 3) Data minimization : only what is needed for the purposes defined in this Privacy Policy
- 4) Accuracy : in a way that reflects accurately on the situation in fact
- 5) Storage limitation : only until the data is needed for the purposes defined in this Privacy Policy
- 6) Integrity and confidentiality (security) : in a confidential and secure manner, that seeks to prevent unauthorized or unlawful processing, loss, destruction or damage to your data
- 7) Accountability principle : keeping records of our compliance with these principles and our relevant requirements

III. Data Controllers & Data Processors

The data controller (and under CCPA the service provider) for your personal data is, unless otherwise specified:

TEQBALL Korlátolt Felelősségű Társaság, a company registered in Hungary at the Fővárosi Törvényszék under n° 01-09-174699, having its registered address at Expo tér 5-7, Budapest 1101, Hungary, represented by Mr. Viktor Huszár, Director.

Data processors are identified in the tables below, and may also act as data controllers on the same set of data but not under any instructions from us to process your personal data, in particular when you have already created an account with them separately. Their respective privacy terms when acting as data controllers are available on their own websites.

IV. Data Processing Purposes & Legal Basis

Your personal data is processed for the purposes and according to the methods defined in the tables below, depending on the category of data:

1) DIGITAL CONTENT USE DATA

| Data Collected | When/Where Data Captured | Our Use | Your Benefit | Legal Basis | Storage Period | Data Processors and their Uses |
|----------------|--------------------------|--|---|----------------------|--------------------------|--|
| usage data | Digital Content usage | troubleshooting, improving the Digital Content and user experience | improved user experience, troubleshooting | legitimate interests | 5 years after inactivity | Loggly (SolarWinds Worldwide, LLC: Austin, Texas, USA: targeted marketing and other uses defined here: https://www.solarwinds.com/legal/privacy) Google (Google LLC. : Mountain View, CA, USA : targeted marketing and uses defined here: https://support.google.com/analytics/answer/6318039?hl=en) |

2) WEBSHOP ORDER DATA

| Data Collected | When/Where Data Captured | Our Use | Your Benefit | Legal Basis | Storage Period | Data Processors and their Uses |
|--|----------------------------|--|--|----------------|--------------------------|--|
| Customer contact data (name, email, phone number) Customer VAT Number Shipping info (name, address, phone number) Customer billing data (name, address, phone number) | order placement / checkout | Clearer Customer information, collecting necessary information to process order and execute sales contract | Efficient and accurate processing of your order, necessary information to execute sales contract | sales contract | 5 years after inactivity | Teqball International Limited (Dublin, Ireland : order processing) |
| Customer contact data (name, email, phone number) Customer VAT Number Shipping info (name, address, phone number) Customer billing data (name, address, phone number) | order placement / checkout | Clearer Customer information, collecting necessary information to process order and execute sales contract | Efficient and accurate processing of your order, necessary information to execute sales contract | sales contract | 5 years after inactivity | Kühne + Nagel Szállítványozási Kft. (Páty, Hungary : transport & logistics brokerage / subcontracting for the purpose of executing sales contract) Moltin (Elastic Path Software Inc., British Columbia, Canada : shopping cart processing for the purpose of executing sales contract; targeted marketing and uses defined here: https://www.moltin.com/terms/privacy/) |

| Data Collected | When/Where Data Captured | Our Use | Your Benefit | Legal Basis | Storage Period | Data Processors and their Uses |
|---|--------------------------------|------------------------|-------------------------------|-------------|----------------|---|
| | | | | | | Sendgrid Inc. (Twilio Inc. : San Francisco, CA, USA: targeted marketing and other uses defined here: https://www.twilio.com/legal/privacy) |
| Customer contact data (name, email, phone number) Shipping info (name, address, phone number) Customer billing data (name, address, phone number) | choice of split payment option | split payment offering | facilitation of split payment | | | Splitit (Splitit Capital UK LTD : London, England : targeted marketing and uses defined here: https://www.splitit.com/egals/splitit-privacy-policy/english/) |

3) FITEQ MEMBERSHIP DATA (FREE MEMBERS)

| Data Collected | When/Where Data Captured | Our Use | Your Benefit | Legal Basis | Storage Period | Data Processors and their Uses |
|----------------|-------------------------------|--|---|-------------|--------------------------|--|
| Name | FITEQ membership request form | provide added value to the Digital Content and improved user experience by allowing option to directly and easily apply for FITEQ membership ; partnering with FITEQ | ability to directly and easily apply for FITEQ membership; for NF affiliation: so that you can finalize the membership process with them | consent | 5 years after inactivity | International Federation of Teqball (Fédération Internationale de Teqball: Lausanne, Switzerland: membership processing and targeted marketing: https://assets.fiteq.org/s/tatic/fiteq_privacy.pdf) Sendgrid Inc. (Twilio Inc. : San Francisco, CA, USA: targeted marketing and other uses defined here: https://www.twilio.com/legal/privacy) If you have chosen National Teqball Federation (NF) affiliation membership, the NF which you are eligible to participate in (please cf. this link: https://assets.fiteq.org/s/tatic/fiteq_membership_toc.pdf) will also receive this data. That NF may also use it for their own marketing purposes (please check their membership and data protection terms). |
| Email address | | | | | | |
| Date of birth | | | | | | |
| Gender | | | | | | |
| Country | | | | | | |
| Nationality | | | | | | |

4) COOKIE DATA

| Cookie Name / Data Collected | When/Where Data Captured | Our Use | Your Benefit | Legal Basis | Storage Period | Data Processors and their Uses | |
|---|---|---|--|--|------------------|---|---|
| .AspNetCore.Session | first page opened on Digital Content | Improved shopping cart | shopping cart functionality | exempt (necessity) | 7 days | (none) | |
| consent cookie (cookieconsent_status) | first page opened on Digital Content | regulatory compliance relating to cookies, ability to improve user experience | keep record of your previous acceptance of cookies, avoiding having to ask each time | legitimate interest | 1 year | Silktime (Silktime LTD: Pride Park, England: uses further defined here: https://silktime.com/privacy) | |
| Google Analytics (_ga) | | troubleshooting and improving the Digital Content | analytics used to improve Digital Content over time | consent | 2 years | Google (Google LLC. : Mountain View, CA, USA : targeted marketing and uses defined here: https://support.google.com/analytics/answer/6318039?hl=en) | |
| Google Analytics (_gat) | | ability to implement Google Analytics | | | 1 minute | | |
| Google Analytics (_gid) | | | | | 1 day | | |
| Drift (DFTT_END_USER_PREV_BOOTSTRAPPED) | | | ability to provide Drift chat function | ability to use the website chat ; improved chat experience | consent | 2 years | Drift (Drift.com Inc. : Boston, MA, USA : targeted marketing and uses defined here: https://www.drift.com/privacy-policy/) |
| Drift (driftt_aid) | | | | | | 2 years | |
| Drift (driftt_sid) | | | | | | 30 minutes | |
| Drift (driftt_wmd) | 2 years | | | | | | |
| Hotjar (_hjTLDTest) | Home page, product pages, checkout flow | ability to implement HotJar analytics | analytics used to improve Digital Content over time | consent | Browsing session | Hotjar (Hotjar LTD : Malta : targeted marketing and uses defined here : https://help.hotjar.com/hc/en-us/articles/115011789248-Hotjar-Cookies) | |
| Hotjar (_hjid) | | | | | 1 year | | |
| Hotjar (_hjCachedUserAttributes) | | | | | Browsing session | | |
| Hotjar (_hjIncludedInSample) | | | | | 1 year | | |
| Cloudflare (_cfduid) | first page opened on Digital Content | ability to provide improved user experience for shared IP addresses | faster page load | consent | 3 months | Cloudflare (Cloudflare Inc. : San Francisco, CA, USA : targeted marketing and uses defined here: https://www.cloudflare.com/cookie-policy/) | |
| Google Tag Manager (_gtm_debug, gtm_auth, gtm_experiment, gtm_preview, optimize editor) | | troubleshooting and improving user experience | analytics used to improve Digital Content over time | consent | Browsing session | Google (Google LLC. : Mountain View, CA, USA : targeted marketing and uses defined here: https://support.google.com/analytics/answer/6318039?hl=en) | |
| Facebook (c_user, fr, xs) | | targeted marketing, website analytics | relevant advertising; integration with your Facebook profile | consent | 3 months | Facebook (Facebook Inc. : Menlo Park, CA, USA : targeted marketing and uses defined here: https://www.facebook.com/business/m/one-sheeters/gdpr-developer-faqs) | |
| Facebook (datr, sb) | | | | | 2 years | | |
| Facebook (presence, wd) | | | | | Browsing session | | |
| Facebook (spin) | | | | | 1 day | | |

V. YOUR RIGHTS

You have the following rights in relation to your personal data:

1) Right to be informed

You have the right to be informed about the collection and use of your personal data in a clear and transparent way. Please consult the table above in clause IV "Data Processing Purposes & Legal Basis", or, in case of questions, contact our DPO (details in clause VI "Accountability").

2) Right to access

You have the right to request access to your personal data and obtain information regarding the purpose of processing, what categories of personal data are processed, data processors, length of processing, your rights relating to our processing, your right to lodge a complaint with a supervisory authority regarding our processing, information on third party sources of your personal data communicated to us, and the existence of automated decision-making and related information, including the logic involved, as well as the significance and the envisaged consequences of such processing for you, whether your personal data is transferred outside the EEA, and the conditions of these transfers.

3) Right to rectification

You have the right to request rectification or completion of your personal data.

4) Right to erasure

You have the right to request erasure of your personal data without delay if:

- your personal data is no longer necessary for the purpose under which it was collected;
- you withdraw your consent and there is no other legal basis for processing;
- you object to the processing and there are no overriding legitimate grounds for the processing;
- your personal data has been processed unlawfully;
- your personal data has to be erased according to relevant laws.

Please note that we are entitled to not erase your personal data if it is necessary for legal or regulatory purposes.

5) Right to restrict processing

You have the right to restrict processing of your personal data if:

- you have contested the accuracy of your personal data, for a period enabling us to verify the accuracy of your personal data;
- the processing is unlawful and you oppose the erasure of your personal data and request the restriction of its use instead;
- they are required by you for the establishment, exercise or defense of legal claims.

Where processing has been restricted, such personal data shall, with the exception of storage, only be processed with your consent or for the establishment, exercise or defense of legal claims, for the protection of the rights of another natural or legal person, or for reasons of public interest as such is defined in the EU.

6) Right to object to processing

Where personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing.

You also have the right to object to the processing of personal data where the legal basis of processing activity is our legitimate interest, or the legitimate interest of a third party.

7) Right to data portability

You have the right to receive the personal data in our possession or control in a structured, commonly used and machine-readable format, and have the right to transmit that data to another data controller without hindrance from us. You also have the right to have your personal data transmitted directly from us to another data controller where technically feasible.

8) Right to withdraw your consent / opt-out / DO NOT SELL

You have the right to opt-out of or withdraw any consent you have given at any time, and to request that we do not sell your personal information, without affecting the lawfulness of processing based on your consent given previously.

You can do this here : <https://www.teqball.com>.

9) Rights related to automated decision making including profiling

No automated decision making is carried out based on your data.

10) Right to lodge a complaint with a supervisory authority

You have the right to lodge a complaint with the (governmental) authority supervising data protection in your jurisdiction.

VI. ACCOUNTABILITY

For queries relating to your data or this Privacy Policy, please contact our data protection officer (DPO):

Mr. Gergely Murányi

+352-26-11-18-1

dpo@teqball.com

Data Compliance, Teqball International Limited, 16/17 College Green, Dublin 2, D02 V078, Ireland

VII. DATA SECURITY

When you submit personal data online or via an application you accept the unavoidable risks associated with such technologies. WE DECLINE ALL LIABILITY RELATING TO LOSS OR CORRUPTION OF YOUR PERSONAL DATA AND ANY CONSEQUENCE THEREOF, unless we have breached the standards of care required of data processors based in the EU.

VIII. INTERNATIONAL DATA TRANSFERS

Some of your personal data is transferred automatically to data processors (cf. list in table at clause IV “Data Processing Purposes & Legal Basis”) based outside of the EEA. Every one of these, however, is covered by the EU-US “Privacy Shield Framework” certifying that these data processors provide “adequate” protection of your personal data which, in the view of the EU Commission, is sufficiently protective to allow your personal data to be transferred to them. For more information on any of these data processors and their compliance with the Privacy Shield, please go to this link: <https://www.privacyshield.gov/list>.

IX. CALIFORNIA RESIDENTS ONLY

This section applies only to residents of the State of California.

The types, methods, uses, sharing (including any sale) and recipients of personal information are listed in the tables in clause IV “Data Processing Purposes & Legal Basis”. Your rights, including opt-out rights, are listed in clause V “Your Rights”, including your right to request that we DO NOT SELL your personal information.

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