

# Parent & Caregiver Guide to Roblox



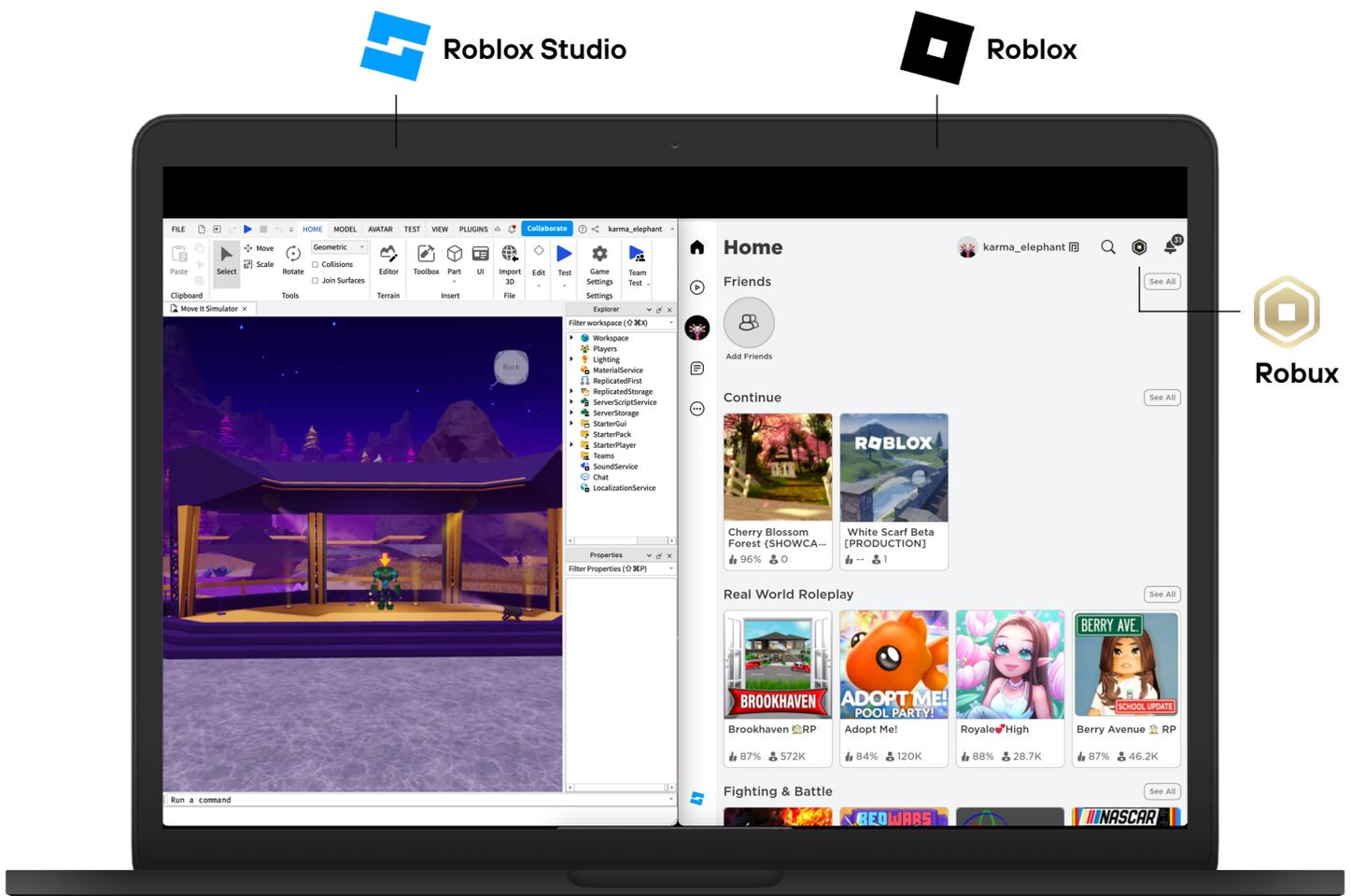
Parents &  
Caregivers



Every day, people from around the world come to Roblox to connect, create, and explore with old and new friends. With tens of millions of daily active users, we are moving closer toward our mission of connecting a billion people with optimism and civility.

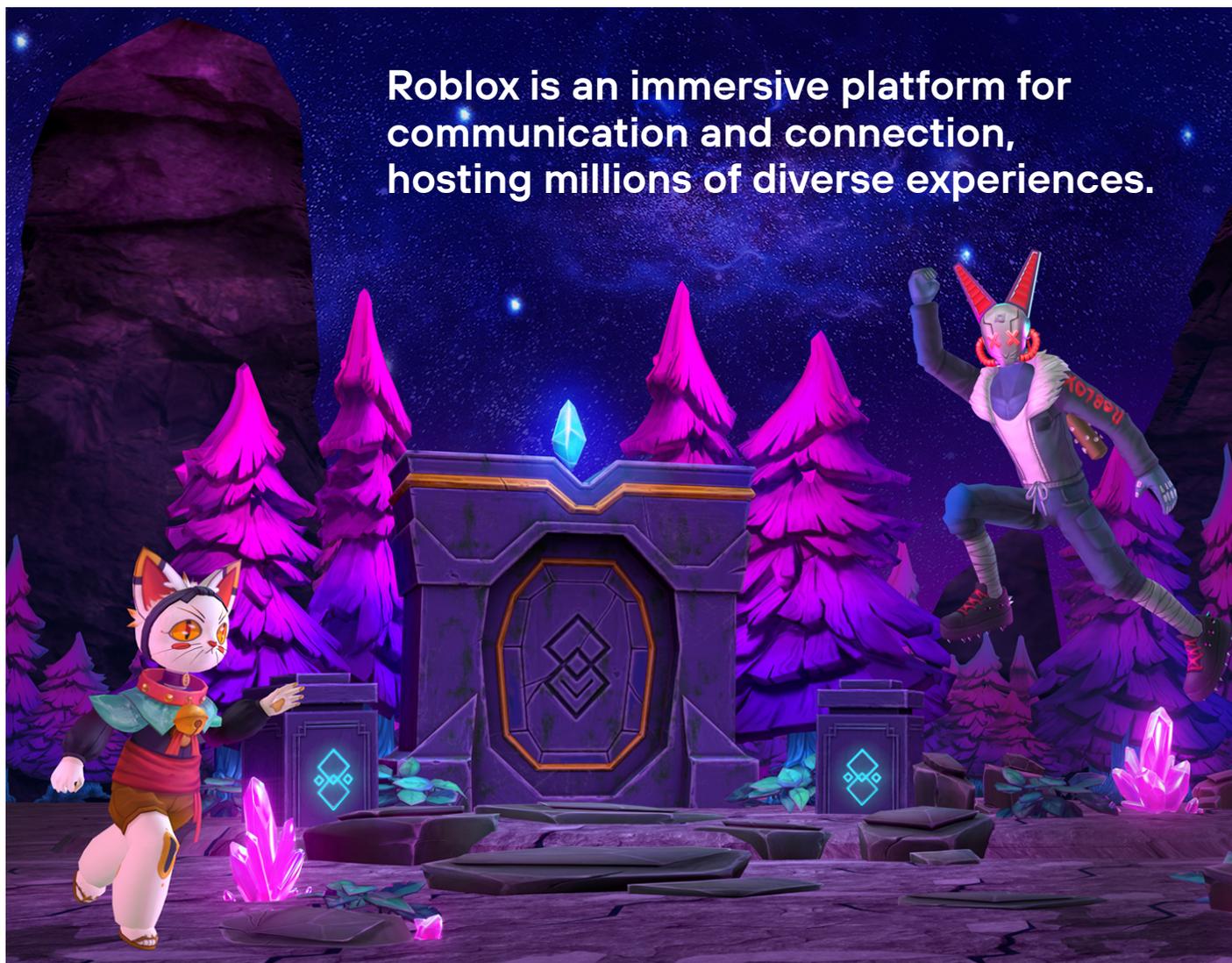
Roblox isn't a game. It's an immersive platform for communication and connection where anyone can create their own immersive experiences by using Roblox Studio, our free design tool. Every day, our community is creating new ways for people to connect. And age-appropriate experiences for every life stage can be found on Roblox.

Roblox is free to experience, but some enhancements require "[Robux](#)," a virtual currency that can be spent to access special features in some experiences, or to buy items such as clothes or accessories for avatars. People can also [earn](#) Robux from creating content and/or experiences.



# Platform For All

Roblox is an immersive platform for communication and connection, hosting millions of diverse experiences. People can connect with others in an experience and chat with their friends on Roblox. Parents of younger users can turn off Roblox's social features and customize their children's access to certain features through additional parental controls. Roblox has a [Safety and Civility Resource Center](#) with useful advice for parents and caregivers.

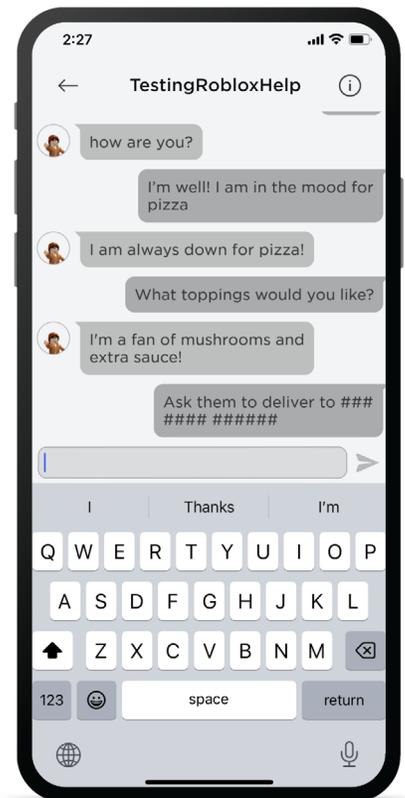
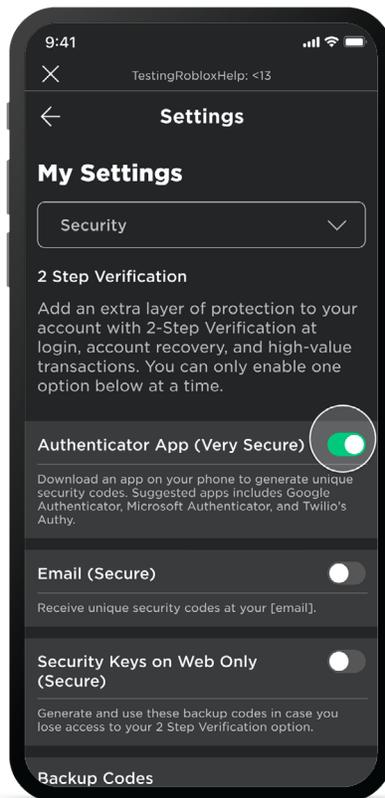
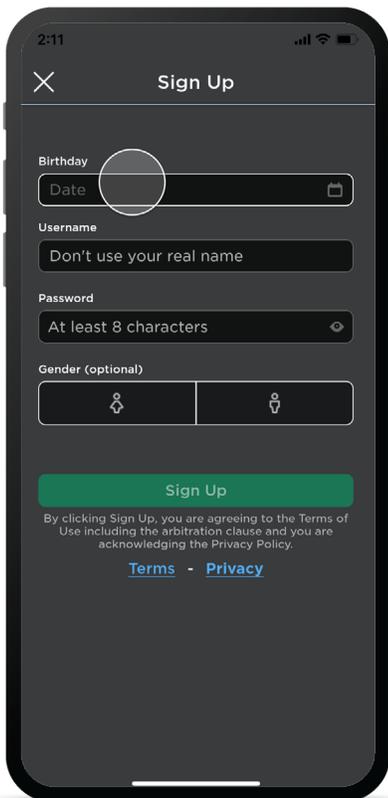


# Getting Started With Roblox

People register for Roblox with their birth date. It's important to enter birth date information accurately because Roblox's default content and communication settings vary based on age.

After signing up, remember to verify your parental email address. A verified parental email address is helpful if you need support from Roblox in the future, and is also required to set up the full range of parental controls on the platform. We also recommend that everyone use [2-Step Verification](#) for added security.

All image, audio, and video assets that creators use in their experiences are reviewed before being posted. Users aged 13 and older can see and say more words and phrases than those under 13, but inappropriate chats and the sharing of personal information (including phone numbers and addresses) are blocked regardless of age. Links to YouTube channels and some social media usernames can be shared by users 13 and older.



## Experience Guidelines

Our [Experience Guidelines](#) recommend the suitability of an experience for users of different ages. Our [age recommendations](#) are grounded in child development research and informed by industry standards. Based on these recommendations, parents can use the “Allowed Experiences” setting in parental controls to restrict their children’s access to content, based on what makes sense for their family. Note that you will need a [verified parental email address](#) to manage this content on behalf of your child.

### EXPERIENCE GUIDELINES DESCRIPTIONS

#### All Ages

Content is generally suitable for all ages. May contain infrequent mild violence and/or unrealistic light blood.

#### 9+

Content is generally suitable for ages 9 and up. May contain frequent mild violence, heavy unrealistic blood, and/or mild crude humor.

#### 13+

Content is generally suitable for ages 13 and up. May contain moderate violence, realistic light blood, unplayable gambling content, and/or moderate crude humor.

#### 17+

Content is only suitable for ages 17 and up. May contain intense violence, heavy realistic blood/gore, romantic themes, presence of alcohol, moderate crude humor, and/or unplayable gambling content. We allow 17+ content for users who are 17+ age-verified.



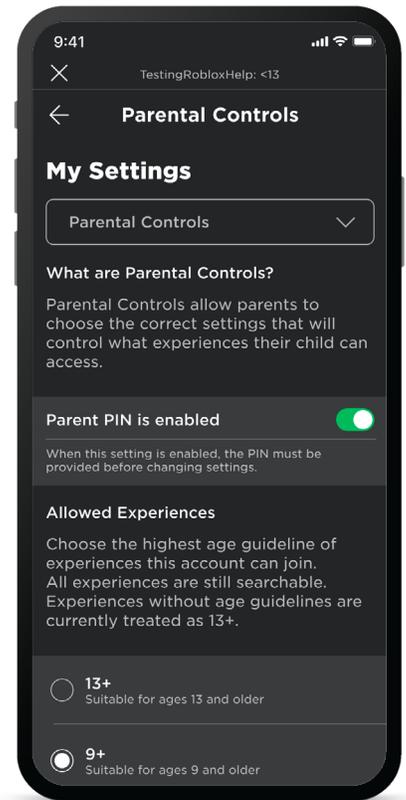
Age settings

## Parental Controls

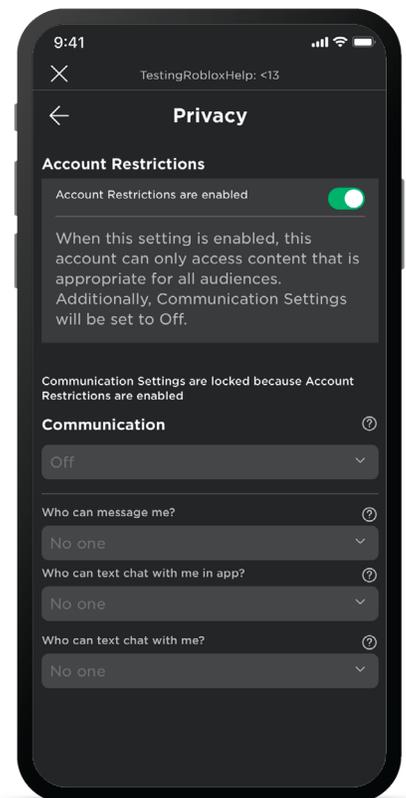
To access [parental controls](#), go to Settings (gear icon) and select Parental Controls. You can set a monthly limit on how much money, if any, your child can spend on Robux, Roblox's virtual currency. Parents can also enable an account PIN which requires a 4-digit code to make any changes to settings. You will need to have a verified parental email to set a PIN. If you wish to disable messaging, you can do so from the Privacy tab within the same settings page. Toggle "Account Restrictions are enabled."

## Community Standards

Our [Community Standards](#) help ensure that everyone feels safe and welcome on our platform. These Standards apply to everyone on Roblox, and we ask that all users respect our Standards and each other at all times. Violating the Standards may result in enforcement action against your child's account(s) and content. We're always learning, so as our community evolves and our platform grows, these Standards may change too.



Account PIN



Restricted mode

## Blocking, Reporting, and Muting

In addition to our automated moderation, we also account for actions (blocking, reporting, and muting) from users when people break the rules.

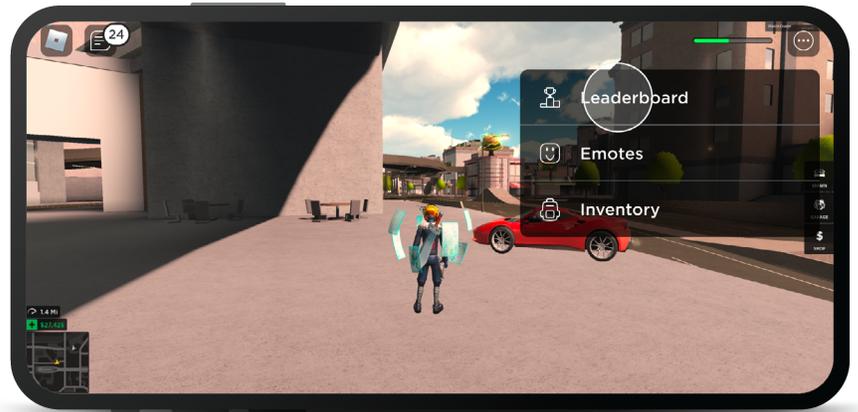
### STEP-BY-STEP HOW-TO

## Blocking

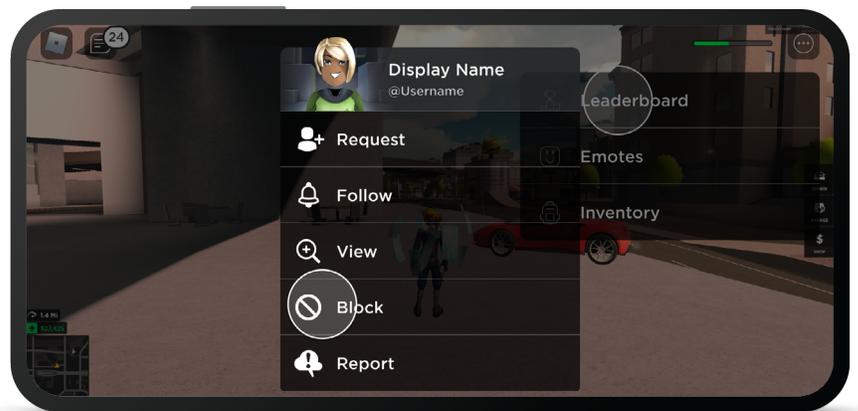
### Blocking in-experience:

(Note: These steps may vary based on the device):

1. Find the user inside of the leaderboard on the upper-right of the screen (if the leaderboard isn't there, open it by clicking on your username in the upper-right corner).
2. Click on the user you wish to block. Select "Block."



Leaderboard



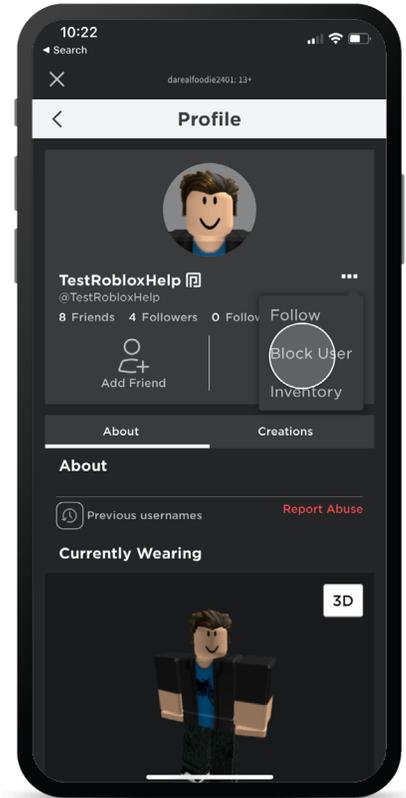
Block user

## Blocking

Blocking on the website or mobile app:

1. Visit the user's profile.
2. Click the three dots in the upper right corner.
3. Select "Block User."

You can see a list of people you have blocked under the privacy section in settings.



Block user

## Reporting

### Reporting

#### in-experience:

1. Click on the Menu button, located at the upper-left corner of the screen (the Menu icon looks like the Roblox icon).

2. Click the flag icon located next to a person's name or click the Report tab at the top of the menu.

3. Complete the form.

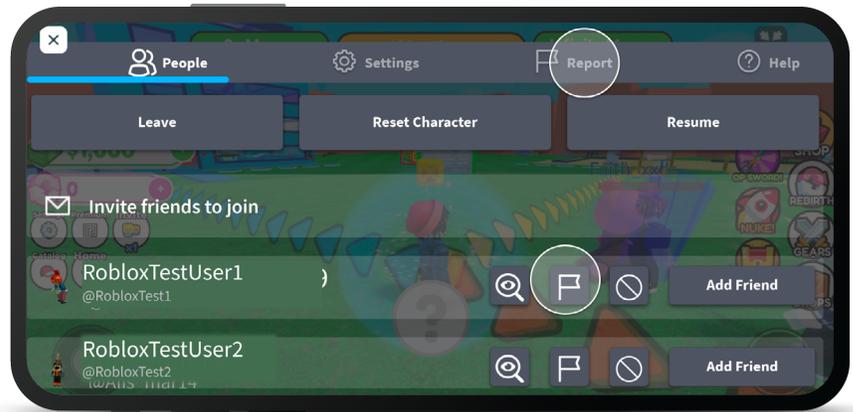
#### Reporting on the website or mobile app:

1. Every user-generated asset has a Report Abuse link that will send a report to Roblox's moderation system. In most cases, this will be found in the bottom of the description box in red lettering or under the "... " menu in the upper right.

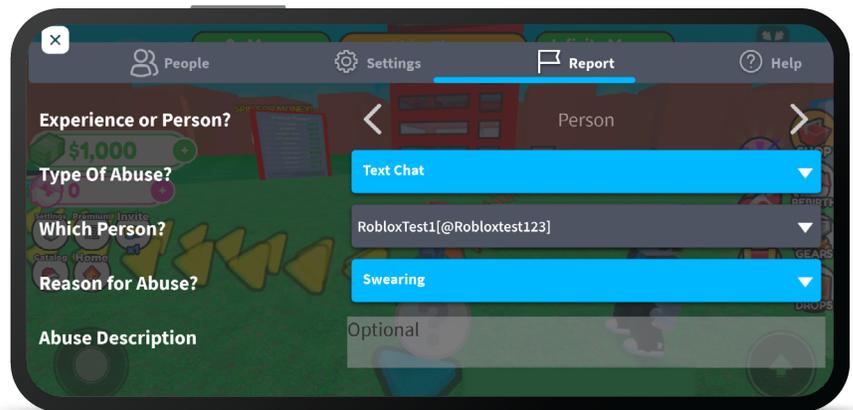
2. Complete the form.



Menu button



Report tab



Report form

## Muting

You can [mute](#) another user in a voice-enabled experience by clicking the microphone icon that will appear over their avatar's head. Mutes only apply to chat with voice and not text chat and will only last while you are in that experience session. Note that only eligible 13+ users can opt in to use this beta feature (chat with voice) by visiting their Settings page.

## Passwords and other personal information

It's a good idea to start talking with your children at an early age about the importance of keeping passwords and other personal information private—even from friends. Help your child get into the habit of creating unique passwords with a combination of upper and lower case letters, numbers, and special characters, and updating all passwords regularly. More on this at [ConnectSafely.org/passwords](https://connectsafely.org/passwords).

## Bullying and other negative behavior

Bullying can happen on Roblox, despite our stringent text filters. Talk to your child about what to watch out for and to teach them how to block and report offenders. For more advice, see ConnectSafely's [A Parent's Guide to Cyberbullying](#).

# Wellbeing

We want everyone to thrive on Roblox, and managing online wellbeing is an important element of this.

Discussions about screen time are important, as are setting boundaries around your children's use of Roblox and all the platforms they use. Global experts have found that children are more likely to adhere to boundaries if families and children set boundaries together.

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# Closing thoughts

You don't have to be an expert to help your child stay safe and enjoy Roblox. Even if you think your child is more tech-savvy than you are, you know what makes the most sense for your family since every family is different. We encourage you to use parental controls to customize Roblox accordingly.

The guiding principles for most online platforms are similar: teach your child to be respectful of themselves and others, be mindful of what they post, and understand how to use any privacy settings, security tools, or blocking and reporting mechanisms.

We encourage you to try out Roblox with your children to give you a feel for the platform and its privacy and security features.

As your child matures, keep the lines of communication open and have ongoing conversations about what's appropriate for them in terms of privacy settings, time spent online, and the types of activities they're engaging in. Talk with your children about their favorite apps and services with genuine interest, not fear. This way, they'll be more likely to come to you when they need help, and you're much more likely to be kept in the loop about the technology they use. Bookmark Roblox's [Safety and Civility Resource Center](#) for more useful advice for parents and caregivers.

This resource is adapted from ConnectSafely Parent's Guide to Roblox.