How Wholesale Distributors Like You Can B2C-ify Your B2B Site

6 proven ecommerce tactics so buyers prefer YOUR site

80% of B2B buyers are making their buying decisions based on their Customer Experience (CX) with their vendor sites, are you ready for prime time?





REAL-TIME IS SUBLIME:

Buyers want to see your real-time inventory and have chat bots answer their questions right now.



Your prices must reflect real-time



market fluctuations.



3 POACH THAT NETFLIX APPROACH

Deploy a recommender algorithm to suggest other products for your customers based on their past purchases, like Netflix and Spotify do with streaming choices.

(One Illinois distributor did so and experienced a **20% increase** in average order values!)

DEPLOY TIERS OF JOY

Display your customers' savings or rebate differences between Tier 1, 2 and 3 spends





THE ONE-CLICK SCHTICK:

69% of B2B buyers surveyed wanted a one-click checkout option, just like Amazon's.

GOOD MOBILE FOR HIGHER SCOVILLE:



MILD: Bell Pepper: 0

Banana Peppers: 0 – 500 Shishito Peppers: 50 – 200

HOT:

Valentina Hot Sauce Red Label: 900

72% of B2B purchasers are hot for a good mobile experience when they're researching and shopping.

Ancho Peppers: 1,000 – 2,000
Poblano Peppers: 1,000 – 2,000

FIERY:

Tabasco Hot Sauce: 2,000 – 5,000
Huy Fong Sriracha Hot Sauce: 2,200
Guajillo Peppers: 2,500 – 5,000



BONUS TIP:

Incentivize your customers to post reviews. A recent study said the number one thing buyers care about is review content. Ask them to post reviews on your site plus Reddit, Quora, LinkedIn, and anywhere your potential buyers are doing online research. **Now you're ready for prime time!**

6 Tips to Boost B2B Wholesale Distribution Profitability

Read the Blog



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