



Data Collection for Diversion Programs

Quality control of diversion programs requires independent evaluations that assess efficacy, bias, participant experiences, failure points, demographics, and other criteria set by the community. Although data collected must reflect program design and community input, it should include the following:

- Number of program referrals, including demographic breakdown by race, gender, and other factors;
- Timing of referrals, including whether the referral was pre-arrest, post-arrest, or post-charging;
- Number of people entering diversion program(s), including demographic breakdown by race, gender, and other factors;
- Number of fee waivers demanded and granted, if programs require any money for participation, and other information regarding the financial status of program participants;
- Number of people completing diversion program(s), including demographic breakdown by race, gender, and other factors;
- Case outcomes of individuals who refuse the diversion offer or do *not* complete the diversion program(s), including number of people charged and number of people ultimately convicted;
- Number of overall bookings that occur in the jurisdiction, including demographic breakdown by race, gender, and other factors;
- Number of overall prosecutions that occur in the jurisdiction, including demographic breakdown by race, gender, and other factors;
- Recidivism rates of individuals who complete the diversion program(s), including demographic breakdown by race, gender, and other factors;
- Average time required to complete the diversion program(s), including demographic breakdown by race, gender, and other factors;
- Staffing information for the diversion programs, including the number of people employed, the credentials of the individuals employed, the hours involved, and demographic breakdown by race, gender, and other factors; and
- The financial structure of the diversion program, including the cost to operate, any costs accruing to participants, and any money received by the prosecutor's office.