

### LEARNINGTREE.CO.UK

# ALIGNING PEOPLE, PROCESSES & TECHNOLOGY TO CREATE A WORLD-CLASS IT ORGANIZATION

## Challenge: A Large Government Agency Seeks to Modernise Websites

Outdated and non-responsive websites were creating a poor customer experience, inadequate search engine results, and a lack of real-time data for users. The Agency recognised the need to train their development teams in current web development and Agile methodologies to be able to meet this challenge.

## **SOLUTION: Customised Workforce Optimisation**



The Agency invested in training curricula, including modern web development, Agile methodologies, and data warehousing to create a robust online interface. The Agency moved from traditional waterfall models to Agile methodologies in order to launch new websites using an iterative approach. In addition to customised courses, Learning Tree provided after-course instructor coaching to reinforce the practical application of the concepts taught in class.

## **KEY RESULTS**

## **Over 200**

modernised websites launched – improving user experience and customer engagements

## **Successful Migration**

from traditional waterfall models to Agile methodologies to support large IT initiatives



in building practical skills an average of 3.71 on a 4-point scale

## **Business Case for Your Organisation**

#### More than 7 in 10 (73 %) say when viewing content, it is important to display well on their device.<sup>1</sup>

The Agency has partnered with Learning Tree to provide their employees with the knowledge and skills to develop modern, customer-facing websites that improved their user experience and customer engagements. The Agency has evolved to iterative, Agile project management methodologies to support these large IT initiatives.

## High-Performance Training & Implementation Solutions From Learning Tree

#### **Technology Brands**

Adobe AWS Cisco IBM Lean Six Sigma Microsoft Oracle Red Hat Salesforce SAP VMware

#### **IT & Management Training Topics**

Agile & Scrum Apple Programming Azure Business Analysis Business Intelligence Cloud Computing Communication Skills Cyber Security

Data Science & Big Data DevOps FAC-P/PM ITIL® ITSM Java Leadership & Professional Development Linux & UNIX Microsoft Cloud Workshops Microsoft Dynamics 365 Microsoft Office Microsoft Windows Server and Windows 10 Mobile App Development .NET / Visual Studio Networking Power BI Project Management Python SharePoint Software Development SQL Server Web Development & Design

#### Honored In Serving 60,000+ Organisations

For 45 years, Learning Tree has been a trusted partner for the world's largest corporations in Financial Services, Healthcare, all levels of Government, Professional Services, Manufacturing, Education and Non-Profits.

#### 500+ Expert Instructors – Real-World Practitioners

Serving our global footprint and averaging 15+ years of real-world consulting experience to deliver real-world results

#### Demonstrated Past Performance

Offering end-to-end capabilities resulting in improved organisational performance – Workforce Development



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