

PRIVACY & PERSONAL DATA PROTECTION TERMS

These Privacy & Personal Data Protection Terms ("**Privacy Policy**") are an integral part of the "Terms of Use" (available here: <https://www.teqball.com/en/terms-and-conditions>) and set out the terms on which we process your personal data as well as our privacy obligations to you.

I. Policy-Specific Definitions

In addition to the terms already defined in the "Terms of Use", data processing terms, whether or not they are capitalized, shall be defined as in the General Data Protection Regulation (EU Reg. n° Regulation (EU) 2016/679), or, where applicable, the California Consumer Privacy Act of 2018 (CCPA).

II. Data Processing Principles

We process your personal data in conformity with the following principles:

- 1) Lawfulness, fairness and transparency : in compliance with all the relevant laws, fairly and in a transparent manner
- 2) Purpose limitation : only for specified and legitimate purposes as described in this Privacy Policy
- 3) Data minimization : only what is needed for the purposes defined in this Privacy Policy
- 4) Accuracy : in a way that reflects accurately on the situation in fact
- 5) Storage limitation : only until the data is needed for the purposes defined in this Privacy Policy
- 6) Integrity and confidentiality (security) : in a confidential and secure manner, that seeks to prevent unauthorized or unlawful processing, loss, destruction or damage to your data
- 7) Accountability principle : keeping records of our compliance with these principles and our relevant requirements

III. Data Controllers & Data Processors

The data controller (and under CCPA the service provider) for your personal data is, unless otherwise specified:

TEQBALL Korlátolt Felelősségű Társaság, a company registered in Hungary at the Fővárosi Törvényszék under n° 01-09-174699, having its registered address at Expo tér 5-7, Budapest 1101, Hungary, represented by Mr. Viktor Huszár, Director.

Data processors are identified in the tables below and may also act as data controllers on the same set of data but not under any instructions from us to process your personal data, in particular when you have already created an account with them separately. Their respective privacy terms when acting as data controllers are available on their own websites.

IV. Data Processing Purposes & Legal Basis

Your personal data is processed for the purposes and according to the methods defined in the tables below, depending on the category of data:

1) DIGITAL CONTENT USE DATA

Data Collected	When/Where Data Captured	Our Use	Your Benefit	Legal Basis	Storage Period	Data Processors and their Uses
usage data	Digital Content usage	troubleshooting, improving the Digital Content and user experience	improved user experience, troubleshooting	legitimate interests	5 years after inactivity	Loggly (SolarWinds Worldwide, LLC: Austin, Texas, USA: targeted marketing and other uses defined here: https://www.solarwinds.com/legal/privacy) Google (Google LLC. : Mountain View, CA, USA : targeted marketing and uses defined here: https://support.google.com/analytics/answer/6318039?hl=en)

2) COOKIE DATA

Cookie Name / Data Collected	When/Where Data Captured	Our Use	Your Benefit	Legal Basis	Storage Period	Data Processors and their Uses
.AspNetCore.Session	first page opened on Digital Content	Improved shopping cart	shopping cart functionality	exempt (necessity)	7 days	(none)
consent cookie (cookieconsent_status)	first page opened on Digital Content	regulatory compliance relating to cookies, ability to improve user experience	keep record of your previous acceptance of cookies, avoiding having to ask each time	legitimate interest	1 year	Silktide (Silktide LTD: Pride Park, England: uses further defined here: https://silktide.com/privacy)
Google Analytics (_ga)		troubleshooting and improving the Digital Content	analytics used to improve Digital Content over time	consent	2 years	Google (Google LLC. : Mountain View, CA, USA : targeted marketing and uses defined here: https://support.google.com/analytics/answer/6318039?hl=en)
Google Analytics (_gat)		ability to implement Google Analytics			1 minute	
Google Analytics (_gid)					1 day	
Drift (DFTT_END_USER_PREV_BOOTSTRAPPED)		ability to provide Drift chat function	ability to use the website chat ; improved chat experience	consent	2 years	Drift (Drift.com Inc. : Boston, MA, USA : targeted marketing and uses defined here: https://www.drift.com/privacy-policy/)
Drift (drift_aid)					2 years	
Drift (drift_sid)					30 minutes	
Drift (drift_wmd)					2 years	

HotJar cookies	Homepage and all pages/subpages of teqball.com	ability to implement HotJar analytics, improving our website, statistical use	analytics used to improve Digital Content over time	consent	See: https://help.hotjar.com/hc/en-us/articles/115011789248-Hotjar-Cookies	Hotjar (Hotjar LTD : Malta : targeted marketing and uses defined here : https://help.hotjar.com/hc/en-us/articles/115011789248-Hotjar-Cookies)
Cloudflare (_cfduid)	first page opened on Digital Content	ability to provide improved user experience for shared IP addresses	faster page load	consent	3 months	Cloudflare (Cloudflare Inc. : San Francisco, CA, USA : targeted marketing and uses defined here: https://www.cloudflare.com/cookie-policy/)
Google Tag Manager (_gtm_debug, gtm_auth, gtm_experiment, gtm_preview, optimize editor)		troubleshooting and improving user experience	analytics used to improve Digital Content over time	consent	Browsing session	Google (Google LLC. : Mountain View, CA, USA : targeted marketing and uses defined here: https://support.google.com/analytics/answer/6318039?hl=en)
Facebook (c_user, fr, xs)		targeted marketing, website analytics	relevant advertising; integration with your Facebook profile	consent	3 months	Facebook (Facebook Inc. : Menlo Park, CA, USA : targeted marketing and uses defined here: https://www.facebook.com/business/m/onesheeters/gdprdeveloper-fags)
Facebook (datr, sb)					2 years	
Facebook (presence, wd)					Browsing session	
Facebook (spin)	1 day					

V. YOUR RIGHTS

You have the following rights in relation to your personal data:

1) Right to be informed

You have the right to be informed about the collection and use of your personal data in a clear and transparent way. Please consult the table above in clause IV “Data Processing Purposes & Legal Basis”, or, in case of questions, contact our DPO (details in clause VI “Accountability”).

2) Right to access

You have the right to request access to your personal data and obtain information regarding the purpose of processing, what categories of personal data are processed, data processors, length of processing, your rights relating to our processing, your right to lodge a complaint with a supervisory authority regarding our processing, information on third party sources of your personal data communicated to us, and the existence of automated decision-making and related information, including the logic involved, as well as the significance and the envisaged consequences of such processing for you, whether your personal data is transferred outside the EEA, and the conditions of these transfers.

3) Right to rectification

You have the right to obtain rectification of inaccurate personal data and, taking into account the purposes of the processing, to have incomplete personal data completed.

4) Right to erasure

You have the right to request erasure of your personal data without delay if:

- your personal data are no longer necessary for the purposes for which they were collected or otherwise processed;
- you withdraw your consent and there is no other legal grounds for processing;
- you object to the processing pursuant to paragraph 5) below and there are no overriding legitimate grounds for the processing;
- your personal data has been processed unlawfully;
- your personal data has to be erased for compliance with a legal obligation;

Please note that the above right to erasure does not apply to the extent that processing is necessary:

- for exercising the right of freedom of expression and information;
- for compliance with a legal obligation or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Data Controller
- for reasons of public interest in the area of public health
- for achieving purposes in the public interest, scientific or historical research purposes or statistical purposes in so far as the right to erasure is likely to render impossible or seriously impair the achievement of the objectives of that processing;
- or the establishment, exercise or defense of legal claims

5) Right to restrict processing

You have the right to restrict processing of your personal data if:

- you have contested the accuracy of your personal data, for a period enabling us to verify the accuracy of your personal data;

- the processing is unlawful and you oppose the erasure of your personal data and request the restriction of its use instead;
- we no longer need the personal data for the purposes for which they were collected, but they are required by you for the establishment, exercise or defense of legal claims
- you have objected to the processing of your personal data pursuant to paragraph 5) below, pending the verification whether our legitimate grounds override those of yours.

Where processing has been restricted, such personal data shall, with the exception of storage, only be processed with your consent or for the establishment, exercise or defense of legal claims, for the protection of the rights of another natural or legal person, or for reasons of important public interest of the EU or of a Member State

6) Right to object to processing

Where personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing.

You also have the right to object to the processing of personal data where the legal basis of processing activity is our legitimate interest, or the legitimate interest of a third party.

7) Right to data portability

Where personal data is processed based on your consent or in order to perform a contract, you have the right to receive the personal data in our possession or control in a structured, commonly used and machine-readable format, and have the right to transmit that data to another data controller without hindrance from us. You also have the right to have your personal data transmitted directly from us to another data controller, where technically feasible.

8) Right to withdraw your consent / opt-out / DO NOT SELL

You have the right to opt-out of or withdraw any consent you have given at any time, and to request that we do not sell your personal information, without affecting the lawfulness of processing based on your consent given previously.

You can do this here : <https://www.teqball.com>.

9) Rights related to automated decision making including profiling No automated decision making is carried out based on your data.

10) Right to lodge a complaint with a supervisory authority and the right to an effective judicial remedy

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement, if you consider that the data processing infringes the GDPR.

The supervisory authority having jurisdiction in the Member State where the Data Controller is established:

Name: **National Authority for Data Protection and Freedom of Information**
(Nemzeti Adatvédelmi és Információszabadság Hatóság)
Address: Falk Miksa u. 9-11; 1055 Budapest; Hungary
E-mail: ugyfelszolgalat@naih.hu

Without prejudice to any administrative or non-judicial remedy, including submitting a complaint directly to us in accordance with Section VI. 'ACCOUNTABILITY', you have the right to an effective judicial remedy before the courts of the Member State where the Data Controller or data processor is established, or, alternatively, where you have your habitual residence.

VI. ACCOUNTABILITY

For queries relating to your data or this Privacy Policy, please contact our data protection officer (DPO) at the following address: privacy@teqball.com.

VII. DATA SECURITY

The Data Controller takes appropriate technical and organizational security precautions to protect your personal data against manipulation, loss and destruction, as well as against access by unauthorized third parties, and to ensure the protection of your rights and adherence to the applicable data protection laws and regulations. However, you are kindly reminded that the internet is an open, global network. When you transmit personal data to us via the internet, you are deemed to accept the unavoidable risks associated therewith. Despite the technical and organization security measures implemented by the Data Controller, data can get lost or be intercepted and/or manipulated by unauthorized third parties. WE DECLINE ALL LIABILITY RELATING TO LOSS OR CORRUPTION OF YOUR PERSONAL DATA DUE TO SUCH LOSS, INTERCEPTION AND/OR MANIPULATION OF YOUR DATA, AND ANY CONSEQUENCE THEREOF, unless we have breached the standards of care required of data controllers in the EU.

VIII. INTERNATIONAL DATA TRANSFERS

Some of your personal data is transferred automatically to data processors (cf. list in table at clause IV "Data Processing Purposes & Legal Basis") based outside of the EEA. Every one of these, however, is covered by the EU-US "Privacy Shield Framework" certifying that these data processors provide "adequate" protection of your personal data which, in the view of the EU Commission, is sufficiently protective to allow your personal data to be transferred to them. For more information on any of these data processors and their compliance with the Privacy Shield, please go to this link: <https://www.privacyshield.gov/list>.

IX. CALIFORNIA RESIDENTS ONLY

This section applies only to residents of the State of California.

The types, methods, uses, sharing (including any sale) and recipients of personal information are listed in the tables in clause IV "Data Processing Purposes & Legal Basis". Your rights, including opt-out rights, are listed in clause V "Your Rights", including your right to request that we DO NOT SELL your personal information.

Last updated: 1 October 2024