

# BACK ON TRACK PHYSIOTHERAPY

## DIRECT BILLING ENROLLMENT FORM

LAST NAME: \_\_\_\_\_ FIRST NAME: \_\_\_\_\_ INITIAL: \_\_\_\_\_

DATE OF BIRTH: \_\_\_\_\_ PARENT/GUARDIAN: \_\_\_\_\_  
DAY / MONTH / YEAR IF APPLICABLE

### PRIMARY INSURANCE BENEFITS

PLEASE CHECK OFF THE INSURANCE COMPANY

- |  |                                     |                                       |                                       |
|--|-------------------------------------|---------------------------------------|---------------------------------------|
| <input type="radio"/> CHAMBERS OF COMMERCE | <input type="radio"/> COWAN         | <input type="radio"/> DESJARDINS      | <input type="radio"/> GREAT WEST LIFE |
| <input type="radio"/> INDUSTRIAL ALLIANCE  | <input type="radio"/> JOHNSON INC.  | <input type="radio"/> MANULIFE        | <input type="radio"/> SUN LIFE        |
| <input type="radio"/> GREEN SHIELD         | <input type="radio"/> STANDARD LIFE | <input type="radio"/> MAXIMUM BENEFIT |                                       |
| <input type="radio"/> OTHER _____          |                                     |                                       |                                       |

POLICY/ CLAIM #: \_\_\_\_\_ ID/CERTIFICATE: \_\_\_\_\_

NAME OF POLICY HOLDER: \_\_\_\_\_ DOB: \_\_\_\_\_  
DAY / MONTH / YEAR

EMPLOYER: \_\_\_\_\_  
IF DIFFERENT THAN ABOVE

### SECONDARY INSURANCE BENEFITS: PLEASE NOTE WE ARE CURRENTLY UNABLE TO BILL SECONDARY COVERAGE DIRECTLY

PLEASE CHECK OFF THE INSURANCE COMPANY

- |  |                                     |                                       |                                       |
|--|-------------------------------------|---------------------------------------|---------------------------------------|
| <input type="radio"/> CHAMBERS OF COMMERCE | <input type="radio"/> COWAN         | <input type="radio"/> DESJARDINS      | <input type="radio"/> GREAT WEST LIFE |
| <input type="radio"/> INDUSTRIAL ALLIANCE  | <input type="radio"/> JOHNSON INC.  | <input type="radio"/> MANULIFE        | <input type="radio"/> SUN LIFE        |
| <input type="radio"/> GREEN SHIELD         | <input type="radio"/> STANDARD LIFE | <input type="radio"/> MAXIMUM BENEFIT |                                       |
| <input type="radio"/> OTHER _____          |                                     |                                       |                                       |

POLICY/ CLAIM #: \_\_\_\_\_ ID/CERTIFICATE: \_\_\_\_\_

NAME OF POLICY HOLDER: \_\_\_\_\_ DOB: \_\_\_\_\_  
DAY / MONTH / YEAR

EMPLOYER: \_\_\_\_\_  
IF DIFFERENT THAN ABOVE

## BACK ON TRACK PHYSIOTHERAPY

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I hereby give permission to Back on Track Physiotherapy to direct bill my insurance company. I am aware that the payment will be sent directly to Back on Track Physiotherapy . I am also aware that if any services are not covered by the insurance company or if any payment is not received from the insurance company my account is my financial responsibility. I also understand that it is my responsibility to understand the parameters of my plan, whether a Physician referral is required, what percentage is covered & the annual limit.

I hereby agree to have the balance applied to my credit card. I understand my credit card will only be billed for unpaid amounts following 60 days of treatment. An itemized receipt will be emailed, if provided, or mailed to my address on file.

SIGNATURE

DATE

#### CREDIT CARD INFORMATION

NAME ON CARD: \_\_\_\_\_ ☐ VISA ☐ MC  
CARD NUMBER: \_\_\_\_\_ EXPIRY: \_\_\_\_\_ SECURITY CODE: \_\_\_\_\_  
MM/YY  
CARD HOLDER SIGNATURE: \_\_\_\_\_

# BACK ON TRACK PHYSIOTHERAPY

## NOTIFICATION FOR EXTENDED HEALTH COVERAGE

<p style="text-align: center;"><b><u>PHYSIOTHERAPY COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>	<p style="text-align: center;"><b><u>CHIROPRACTIC COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>
<p style="text-align: center;"><b><u>MASSAGE COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>	<p style="text-align: center;"><b><u>COMPRESSION SOCKS COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>
<p style="text-align: center;"><b><u>ACUPUNCTURE COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>	<p style="text-align: center;"><b><u>CUSTOM BRACING COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>
<p style="text-align: center;"><b><u>APPLIANCE(S) COVERAGE</u></b></p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>	<p style="text-align: center;"><b><u>ORTHOTICS COVERAGE</u></b></p> <p>Maximum coverage per calendar year: _____</p> <p>Maximum cost per Pair: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Who can dispense (DC or PT): _____</p> <p>Who can prescribe: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>
<p style="text-align: center;"><b><u>OTHER COVERAGE</u></b></p> <p>Type of Service/Product: _____</p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>	<p style="text-align: center;"><b><u>OTHER COVERAGE</u></b></p> <p>Type of Service/Product: _____</p> <p>Maximum Coverage Per Calendar Year: _____</p> <p>Maximum Cost Per Treatment: _____</p> <p>Amount Remaining: _____</p> <p>MD Referral Require: _____</p> <p>Coverage Checked By: _____</p> <p>Date: _____</p>

Able to bill online: YES   NO

Assignment payable to clinic: YES   NO

**BACK ON TRACK PHYSIOTHERAPY**  
**REFUSAL TO DISCLOSE INSURANCE INFORMATION**

**Refusal to Disclose Insurance Information**

I, \_\_\_\_\_, do not wish to disclose my extended health care benefits insurance information to Back on Track Physiotherapy.

I am aware that the reason for this request is to keep track of my coverage and agree that I will personally keep track and be responsible for my account.

\_\_\_\_\_

(Patient Signature)

\_\_\_\_\_

(Administrator Signature)

\_\_\_\_\_

(Date)

\_\_\_\_\_

(Date)



## **Cancellation Policy**

DATE: \_\_\_\_\_

Name: \_\_\_\_\_ DOB: \_\_\_\_\_

DOL: \_\_\_\_\_ Claim #: \_\_\_\_\_

We understand that unplanned issues may come up and you will need to cancel an appointment. If this happens, we respectfully ask that you notify us at least 24 hours prior to your appointment time.

Our therapists want to be available to meet your needs as well as the needs for all of our patients. When a patient does not show up for a scheduled appointment, another patient loses the opportunity to be seen.

If we are not provided with the appropriate notice, you will be responsible for a Missed Treatment charge of \$50.00. For any Missed Massage Treatment, you will be charged in accordance with the RMTAO as follows: 2<sup>nd</sup> missed massage – 50% of the massage fee / 3<sup>rd</sup> missed massage – 100 % of the massage fee.

This charge will not be billed to any third-party payors, you will be billed, and it must be paid by you for you to continue to be treated under your claim. Under certain circumstances management may waive this fee.

***By signing below, you understand and agree to the cancelation and payment policy.***

\_\_\_\_\_  
Patient's Name

\_\_\_\_\_  
Witness Name

\_\_\_\_\_  
Patient's Signature

\_\_\_\_\_  
Witness Signature